

## PARENTS' FEEDBACK (2017-2018)

The Parents' feedback is collected in order to assess the overall satisfaction level of parents towards the institution. The parameters considered are: atmosphere of the college, satisfaction of the examination system, behaviour of teaching and non-teaching staffs etc. The feedback was evaluated on a five-point scale viz. Poor, Average, Good, Very Good and Excellent. A total of 26 parents were included in this feedback.

### PARENTS' FEEDBACK ANALYSIS

#### A. Tabular Analysis of Parents' Feedback

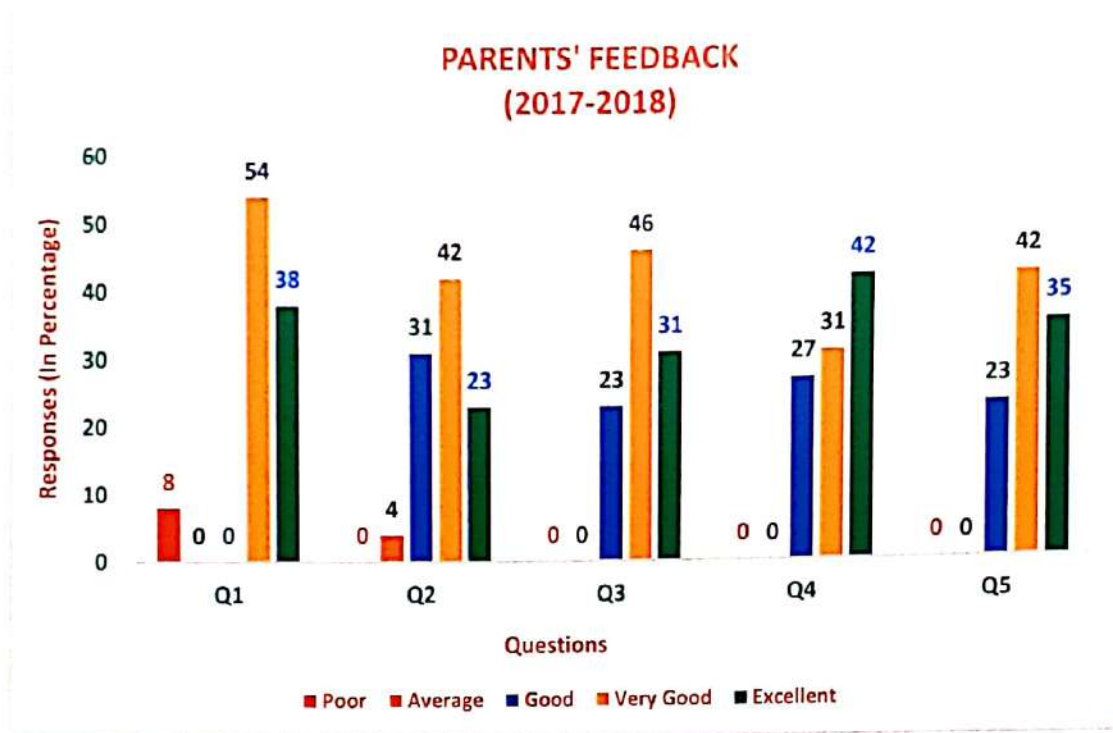
##### 1. Parents' Response in Number

Question No.	Evaluation Criteria	Poor	Average	Good	Very Good	Excellent
Q1	Atmosphere for the holistic development.	2	0	0	14	10
Q2	Exposure for career development.	0	1	8	11	6
Q3	Environment for discussion of student's problems.	0	0	6	12	8
Q4	Faculty and non-teaching staffs responses to any query.	0	0	7	8	11
Q5	Examination system of the college.	0	0	6	11	9

##### 2. Parents' Response in Percentage

Question No.	Evaluation Criteria	Poor	Average	Good	Very Good	Excellent
Q1	Atmosphere for the holistic development.	8	0	0	54	38
Q2	Exposure for career development.	0	4	31	42	23
Q3	Environment for discussion of student's problems.	0	0	23	46	31
Q4	Faculty and non-teaching staffs responses to any query.	0	0	27	31	42
Q5	Examination system of the college.	0	0	23	42	35

## B. Diagrammatic Analysis of Parents' Feedback



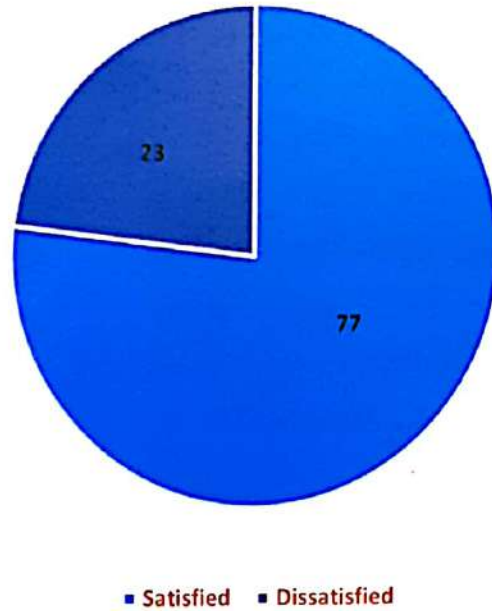
To get an overall picture of the parents' feedback, the scales: Very Good and Excellent are clubbed together under the head 'Satisfied', and the rest as 'Dissatisfied'.

	Q1	Q2	Q3	Q4	Q5	
Poor	2	0	0	0	0	<b>Grand Total</b>
Average	0	1	0	0	0	
Good	0	8	6	7	6	
Very Good	14	11	12	8	11	
Excellent	10	6	8	11	9	
<b>Total</b>	<b>26</b>	<b>26</b>	<b>26</b>	<b>26</b>	<b>26</b>	<b>130</b>
<b>Satisfied *</b>	<b>24</b>	<b>17</b>	<b>20</b>	<b>19</b>	<b>20</b>	<b>100</b>
<i>Percentage of Satisfied Parents</i>	92%	65%	77%	73%	77%	Overall percentage of satisfied parents = 77%
<i>Percentage of Dissatisfied Parents</i>	8%	35%	23%	27%	23%	Percentage of dissatisfied parents = 23%

\*Satisfied= Very Good + Excellent

  
 Principal  
 Gurucharan College, Silchar

**OVERALL SATISFACTION LEVEL OF THE PARENT'S  
(2017-2018)**



After analysing the parents' feedback, it is evident that 77% of the parents are more or less satisfied with the five parameters considered.

  
Principal  
Gurucharan College, Silchar